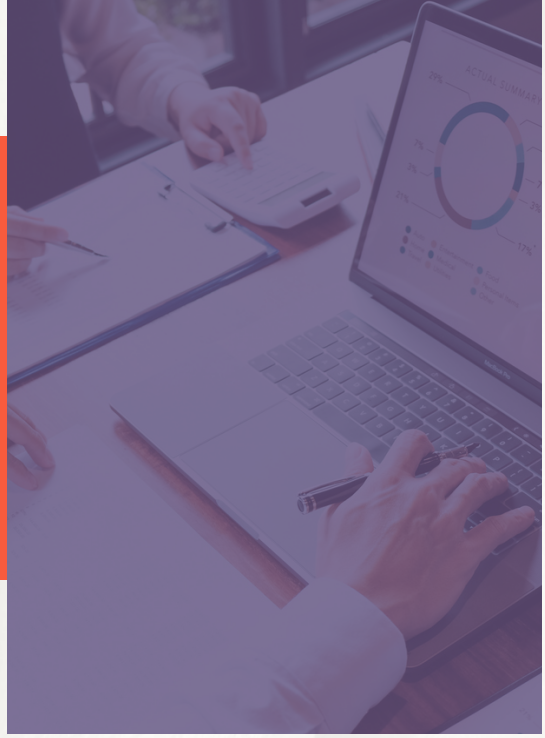
Insight Assurance

SOC 2 TRUST SERVICES CATEGORIES (TSC)

Unlocking Enhanced Trust and Confidence for Your Business



WHAT IS TSC?

Trust Services Categories (TSC) represent the framework designed to evaluate and report on the SOC 2 controls and processes related to security, availability, processing integrity, confidentiality, and privacy of information within an organization. These Trust Services Categories are used to outline the structure of your SOC 2 audit and report. Let's delve deeper into the key components of TSC below.

KEY COMPONENTS OF TSC:

1. Security

Ensures protection against unauthorized access (both physical and logical). A fundamental requirement of every SOC 2 audit.

2. Availability

Focuses on the accessibility and availability of systems, products, or services. Essential for any SaaS solutions that have a strong emphasis on SLAs. There's significant overlap with security, but the crucial difference lies in annual disaster recovery assessments. This is particularly important for data centers with environmental controls.

- Requires less than 8 hours of additional effort, especially for organizations utilizing cloud service providers, benefiting from hosted production environments.
- 10-15 additional controls.
- Consider including this if your organization experienced an outage preventing clients from making or deploying service changes.

3. Processing Integrity

Verifies the accuracy, completeness, and timeliness of system processing. This criterion is subjective and centers around SLAs related to data completeness and accuracy, especially for companies like payroll providers.

- Less than 8 hours of extra lift from the company.
- 8-10 additional controls.
- Consider adding if your organization handles information like financial reports, passwords, and intellectual property of customers.

Who We Are

Former Big-4 auditors with 20+ years of industry experience. Based in Tampa, our global team operates 24/7, serving 1000+ clients across 50+ countries, ensuring quality, simplicity, and clear communication.

Why Choose Us

Experienced Leadership

Founded and led by industry experts for knowledgeable audit engagements.

Global Reach

Seamlessly supporting clients worldwide with consistent, reliable audit services.

Client-Centric Approach

Prioritizing your experience with dedicated teams, customer success managers, and a 24-hour SLA via Slack.

Contact Us

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KEY COMPONENTS OF TSC (CONTINUED):

4. Confidentiality

Addresses the protection of information designated as confidential. Overlapping with security, confidentiality assesses how data is handled, including media, tracking, and third-party reporting usage.

- Less than 8 hours of extra lift from the company.
- 10-15 additional controls.
- Consider adding if your organization handles information like financial reports, passwords, and intellectual property of customers.

5. Privacy

Evaluates how personal information is collected, used, retained, disclosed, and disposed of. Connected to how the client handles personal information, typically requested by law firms or medical companies. The client must receive personal data directly from the data subject for the privacy TSC to be relevant.

- 10+ hours of extra lift; requires designation of a Data Privacy Officer (DPO) and establishing a privacy committee.
- Approximately 40 additional controls.
- Consider adding if your organization gathers, stores, uses, preserves, reveals, or disposes of personal information.

HOW WE CAN HELP

Insight Assurance is here to guide you in navigating the complexities of Trust Services Categories. Our approach combines industry expertise with a client-centric focus, ensuring your organization not only meets regulatory requirements but also builds a foundation of trust with stakeholders.

Contact us today to explore how additional TSCs added to your SOC 2 audit could enhance your security posture and elevate your business's reliability and integrity.

In your Industry

Tailoring Trust to Your Business Needs:

In the healthcare sector:
Safeguard patient data and ensure compliance with healthcare regulations.

For financial institutions:
Strengthen financial data protection to build trust with clients and regulatory bodies.

In the technology sector:
Demonstrate a commitment to secure and reliable technology services.

For e-commerce businesses:
Bolster customer confidence by ensuring the security and privacy of online transactions.

In legal services:
Protect client confidentiality and sensitive legal information.

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